

# **Employee Benefits Support Role in Financial Services**

### **OVERVIEW OF ROLE**

To provide administrative support, primarily to the Employee Benefits team.

#### **GENERAL DUTIES**

- o Providing administration support to nominated advisers working closely with the Trainee Account Manager
- o Preparing client meeting packs and updating records after the client meeting
- o Preparing packs for employee clinic meetings
- o Deal with client and provider queries as they arise
- o Request policy information for client's Schemes and collate key information on a schedule
- o Circulating the current client review position monthly to the team
- o Reviewing the client opportunity position weekly and liaising with the team
- o Set up records for new client prospects and complete anti-money laundering checks
- o Learn about auto enrolment pensions and group risk products from day to day learning and additional reading
- o Issue fees to clients

# KEY SKILLS REQUIRED

- ✓ Willingness to work hard and have a 'can do' attitude
- ✓ Commitment to study for professional qualifications (via the Chartered Insurance Institute CII).
- ✓ Manage the volume and prioritisation of work, and deliver a higher standard of service than competitors to retain clients and exceed the expectations of new clients, which includes:
  - Understanding of, and adherence to, regulatory requirements and internal policies
  - Delivery of high levels of customer service
  - Attention to detail and accuracy
  - Strong verbal and written communication skills
  - Team working and flexibility
  - Methodical and organised working practices to meet deadlines
  - IT literacy, especially company specific software and Microsoft products
  - Minimum A level education required

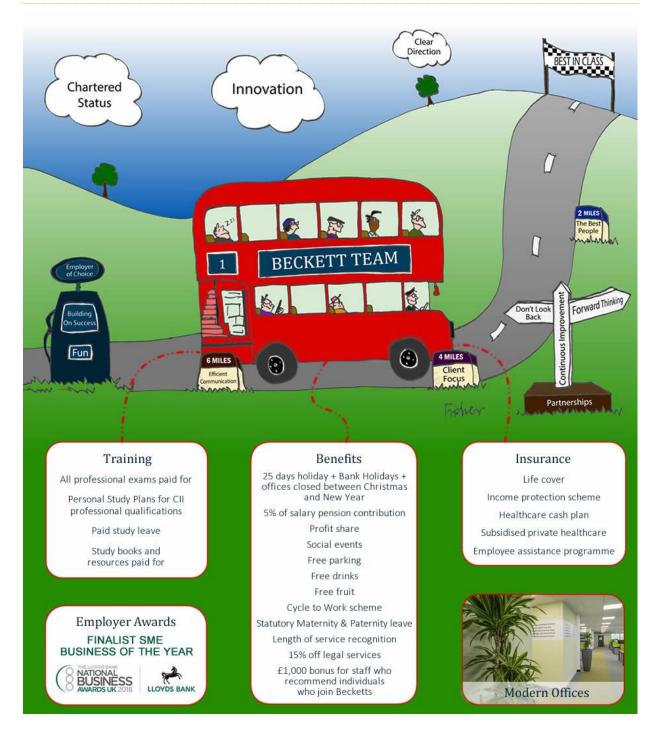
## **OPPORTUNITIES**

The individual will have the opportunity to progress in their career through Consultant Support roles, technical support roles and beyond. This will be supported with funded study for industry recognised qualifications.

### **WORKING WEEK**

36.25 hours, Monday - Friday 8.45am - 5pm.

#### WHY BECKETT'S IS AN EMPLOYER OF CHOICE



### BECKETT FINANCIAL SERVICES LIMITED

We are recognised as one of the largest independent regional advisers. For over 30 years, our specialist teams have supported our clients in the construction of sound financial plans for their families or their businesses alike; enabling them to make financial planning decisions based on the advice we have provided them.

We hold the accreditation of Corporate Chartered Financial Planners from the Chartered Insurance Institute. This, the most prestigious award in the profession, is only awarded to those firms with a proven record in providing the highest level of service to their clients, demonstrating a culture of integrity, as well as the attainment of and commitment to the Chartered Insurance Institute's professional qualifications.

### **CONTACT INFORMATION**

If you are interested in this role, please contact Lesley Delaney:

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